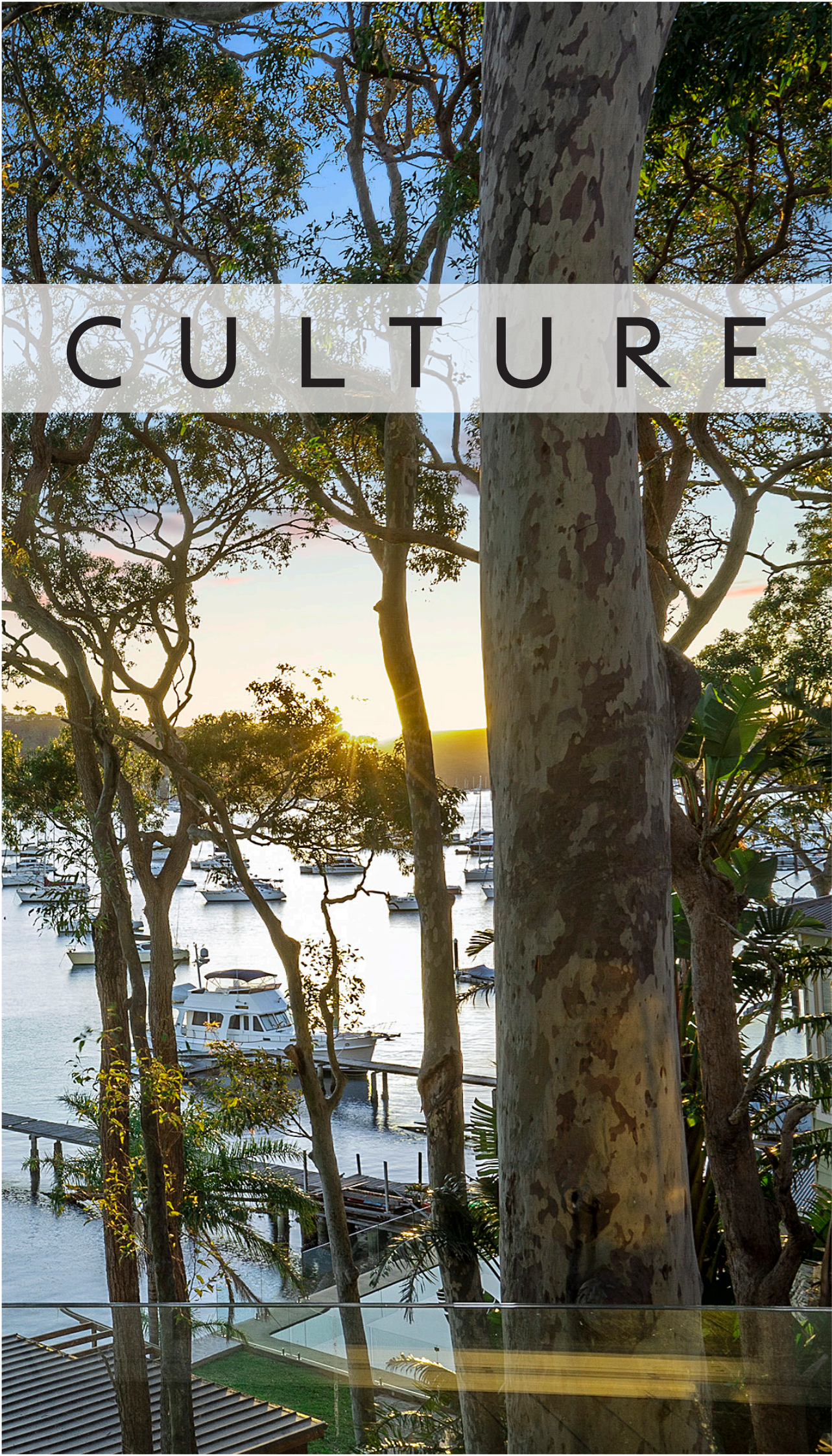




CULTURE

MHDP
ARCHITECTS





1

F O C U S

-
- UNDERSTAND THE CULTURE AND BE COMFORTABLE WITH YOUR ROLE IN IT
 - CONTINUALLY ASSESS YOUR PERFORMANCE
 - PRIORITISE AND STRATEGISE AT THE START OF EACH DAY. KNOW WHAT YOU EXPECT TO ACHIEVE AND THE STRATEGIES TO DO SO
 - ENDEAVOUR TO PURSUE YOUR DAILY AND STRATEGIC GOALS TENACIOUSLY AND ENTHUSIASTICALLY. DON'T LOSE SIGHT OF THE SUCCESS WE ARE WORKING AS A TEAM TO ACHIEVE

2

GLOBAL VIEW

- SET STRATEGIES TO ACHIEVE YOUR AIMS WITH MINIMUM RISK
- KNOW THE PROJECTED OUTCOME BEFORE THE START
- WHEN THINGS ARE GOING WELL LOOK AT THE BIG PICTURE
- WHEN THINGS ARE GOING BAD LOOK AT THE BIG PICTURE
- DON'T GET LOST IN THE DETAIL



3

I N T E G R I T Y

- HONESTY
 - ABOUT THE ISSUES THAT AFFECT THE PRACTICE
 -
 - ABOUT YOUR COMMITMENT TO THE PRACTICE
- RESPECT
 - FOR COLLEAGUES
 - FOR THE DIVERSITY OF INDIVIDUALS,
APPRECIATE WHY THEY ARE PART OF THE TEAM
 - FOR WORK ENVIRONMENT, STRIVE TO MAKE IT
BETTER – FUN, ARTISTIC AND FUNCTIONAL

4

COMMUNICATE

-
- INFORM
 - LISTEN
 - UNDERSTAND CLIENT EXPECTATION AND ALIGNMENT WITH MHDP RISK AND EXPECTATION
 - ADDRESS ISSUES



5

VALUABLE

-
- THE SOLUTIONS EMANATING FROM THIS OFFICE ARE VALUABLE
 - THIS IS WHAT WE ARE SELLING
 - UNDERSTAND, PROMOTE AND BE PROUD OF THIS

6

PROFESSIONAL

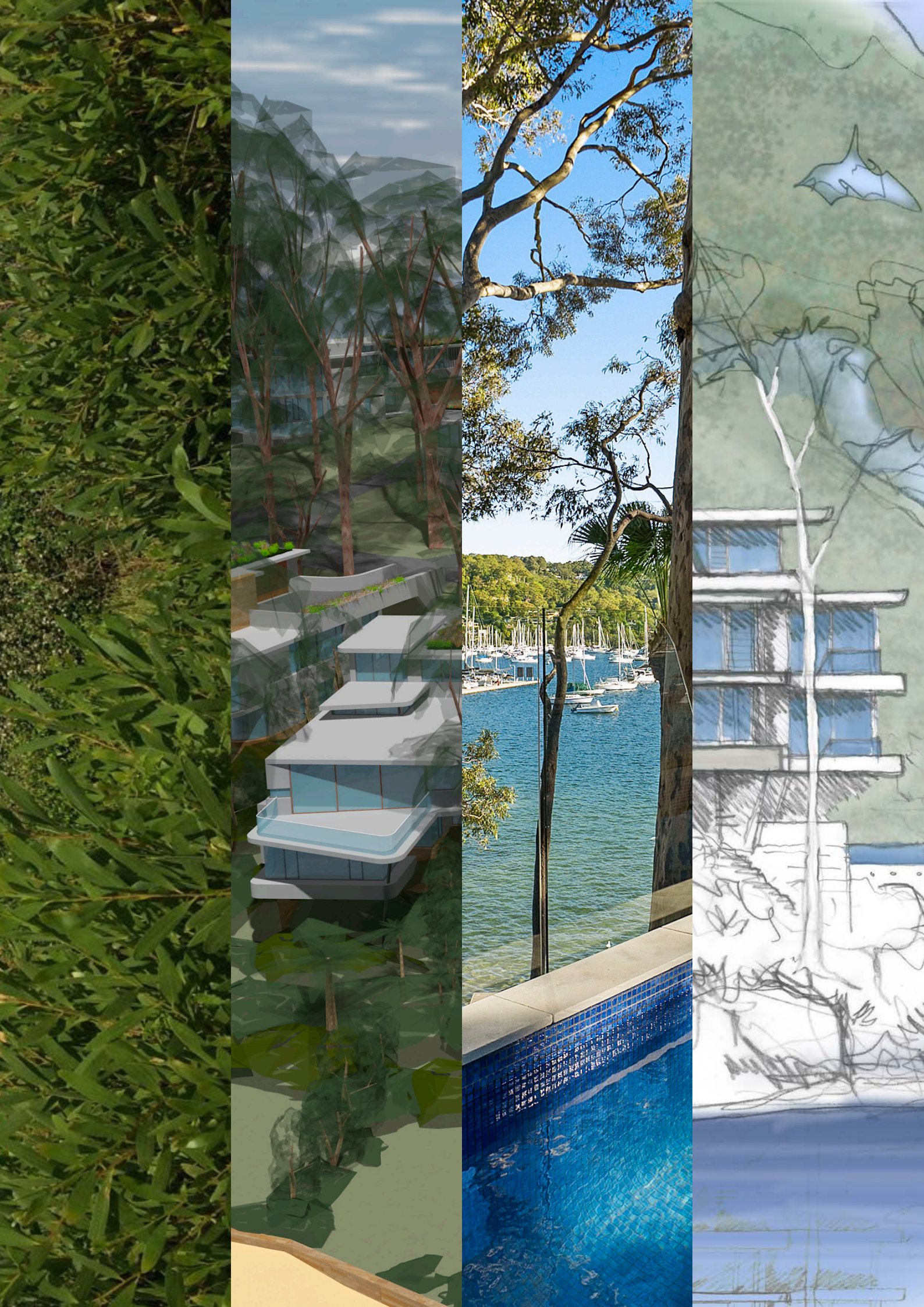
- ALWAYS REPRESENT THE COMPANY IN A PROFESSIONAL MANNER
- UNDERSTAND THE BALANCE OF RELAXED AND PROFESSIONAL ENVIRONMENT
- RUDENESS IS NOT ACCEPTABLE BEHAVIOUR
 - REQUESTS FOR STATUS INFORMATION CANNOT BE ISSUES FOR CONFRONTATION OR ATTITUDE



7

PERFORMANCE

- ON TIME & BUDGET
- EXCEED CLIENT EXPECTATION
(NOT AT EXPENSE OF MHDP)
- RETURN TO THE COMPANY
- RESPONSIBILITY TAKEN
- INNOVATION
 - WE BOTH ENCOURAGE AND MAKE
THE MOST OF INNOVATION THAT IS
FOCUSED ON CONSTANT IMPROVEMENTS
IN PERFORMANCE AND OUTPUT IN OUR
DAY TO DAY WORK AND CREATIVE SOLUTIONS
- EFFICIENCY



8

S P E E D

-
- WE ARE A FAST COMPANY
 - EFFICIENT – STRATEGIC THINKING
 - DON'T GET BOGGED DOWN
 - LOOK FOR OPPORTUNITY TO GO QUICKER, TEACH THOSE AROUND YOU
 - WE WANT OUR THOUGHTS AND ACTIONS TO BE CHARACTERISED BY THE GREATEST RIGOUR AND ACCURACY, CONSISTENT WITH EFFICIENCY AND SPEED
 - NO-ONE HAS THE RIGHT TO SLOW ANYBODY ELSE DOWN



9

EXCELLENCE

- ALWAYS STRIVE FOR EXCELLENCE
 - THE STANDARD OF OUTPUT FROM OUR OFFICE IS VERY HIGH
 - FEW MISTAKES
 - GRAPHICALLY SMART
 - INFORMATIVE / VALUABLE
 - CONTROLLED (INCLUDING RISK)
 - THIS STANDARD IS TO BE MAINTAINED AND SYSTEMS UNDERSTOOD AND EMBRACED
 - OUR BUSINESS SYSTEMS AND RISK MANAGEMENT ARE EXEMPLARY
 - SYSTEMS CAN ONLY BE MODIFIED ON CONSENSUS



10

T E A M

-
- RESPECTFUL
 - SUPPORTIVE
 - PROMOTING (NOT DENIGRATING)
 - THE CLIENT
 - THE LEADERSHIP
 - THE ARCHITECTURE
 - THE PRACTICE
 - THE TEAM
 - THE EFFORT PUT IN BY EVERYBODY

